

ALWAYS A PLACE TO PARK AT CAPE TOWN INTERNATIONAL AIRPORT

Easy-to-access parking areas at Cape Town International Airport with a variety of parking options.

Cape Town International Airport has recently upgraded all their parking equipment to offer you a better and more efficient end-to-end experience. Brightly illuminated parking equipment now guides you towards them to create a more aesthetically pleasing atmosphere.

Where is the Pick-Up area and how do I use it?

The dedicated Pick-Up area has in excess of 700 bays and is located on the ground floor of Parkade 1. It has a separate entrance and boasts 30 minutes of FREE parking to drop-off or collect your guests, family or friends.

This area is frequented by at least 100 000 users every month and offers superior convenience and allows you sufficient time to be able to drop someone off, and/or collect a guest or family member after they have arrived. To best use this area, remember that it is a preferred short stay area and ensure that the flight has arrived prior to entering to prevent additional charges. Should you wish to linger a little longer, pay-stations are conveniently located in the immediate lobby area.

Where is the Long Stay [P5] area and how does it operate?

The **Long Stay P5** area is located adjacent to the **P4 Shaded Parking** area. The **Long Stay P5** is a preferred extended stay area and is for those that are staying away for five days or longer and a limited quantity of bays is available for this offer operating on a first come, first served basis. Do arrive early to take advantage of this special offering. Payment machines are conveniently located on your way back to your vehicle from the terminal.

I want to keep my car in a structured parking area that is away from the effects of the weather, where would I find that and how convenient is it?

The area one would be looking for is the short to medium term parking area, namely, **Parkade 1** and **Parkade 2** upper levels excluding the ground floor, accumulating a total of 4 000 bays. The area is equidistant from the Central Terminal Building and provides excellent convenience and cover for your precious vehicle. Rates are displayed at the point of entry and available from the Airports Company South Africa website as well. Use www.airports.co.za for up to date parking related information.

I'm looking for parking with competitive rates...where would I find that?

Shaded Parking P3 and P4 is located on the North & South side of the precinct respectively and are fully serviced areas with competitive parking rates and shaded bays to protect your investment, the area has approximately 750 bays in each and is patrolled around the clock by roving security personnel. Whilst this area is quite popular, one can always find a parking bay in this facility.

I don't like standing in queues at the Pay-stations, how else can I pay for my parking?

Cape Town International Airport has modern technology that can accept all major credit cards and debit cards with pin requirement, not only at pay-stations, but also located at the exits from any of the parking facilities. This means that one doesn't need to stand in a queue at the pay-stations. Next time when leaving the airport and planning to pay using a credit or debit card, proceed with your ticket directly to the exit, and make your payment there, a receipt will automatically print for your records.

For any further parking-related queries,
care@katanga.co.za
or call them on 082 736 4930

I lost my ticket or my ticket was unreadable, how do I obtain a replacement ticket?

The new equipment at Cape Town International Airport has been installed to bring you superb convenience. Proceed to any of the pay-stations and connect with the Katanga Parking Services team through the use of the intercom, and they will request all the necessary information from you and generate a ticket for you whilst you are at the pay-station. No need to go looking for parking offices and delay you from getting to your destination, the Katanga team is at your service, 24 hours a day.

Katanga Parking Services (Pty) Ltd has been tasked to manage the parking boasting a 99.99% uptime on all parking equipment, with a dedicated team of individuals; Katanga Parking Services will try and make your parking experience a special one.

Their offices are located on the ground floor of Parkade P2.

What facilities does the Parkades have?

Parkade P2 has various facilities, all conveniently located on the **ground floor**...

- SAPS Police Station
- Katanga Parking Office
- SA Post Office
- Ladies and Gents Restrooms
- Baggage Wrap
- Permit Office
- Valet Parking
- Self Service Checking facilities
- Prayer Rooms [Muslim and Christian]
- Free Wi-Fi offering